

PRIVATE DUTY NURSING PROVIDER DATA SNAPSHOT: DALLAS-FORT WORTH



GROWING DEMAND AND WORKFORCE SHORTAGES

Since January 2024, Maxim Healthcare Services has faced a significant workforce shortage, leading to **19 declined referrals** for private duty nursing (PDN) care in the DFW area alone. This highlights the growing demand for services and the strain on their current workforce, with only **a third of referrals** being accepted.

A rate increase would help Maxim to attract and retain the qualified workforce needed to meet this growing demand and reduce the number of families they have to turn away.

ACCESS TO CARE IS AT RISK

Maxim currently has **6 patients on a waitlist**, with **3 of them (50%) in inpatient care in DFW-area hospitals**. These patients are waiting to return home for necessary care, but Maxim is unable to provide timely services due to staffing shortages.

A rate increase would enable Maxim to hire additional staff, reducing wait times and allowing these patients to transition home more quickly, improving their quality of life and reducing hospital costs.

IMPACT ON PATIENT CARE AND COMMUNITY HEALTH

The current staffing limitations create a situation where patients, particularly those with complex medical needs, are left in hospitals longer than necessary. This not only affects their health and recovery but also puts a strain on local healthcare systems.

By increasing rates, Maxim can ensure patients are receiving the care they need in the most appropriate setting, preventing unnecessary hospital stays and improving overall patient outcomes.



SUSTAINABILITY OF SERVICES

The increasing number of patients needing care combined with the limited workforce is unsustainable without adequate funding. As a result, Maxim is unable to continue accepting all referrals, which means many patients in critical need of care are not getting the help they require.

A rate increase would help sustain and expand Maxim's services, allowing them to care for more patients, reduce waitlists, and meet the growing demand for PDN care.

SUSTAINABILITY OF SERVICES

Competitive compensation is crucial to attract and retain skilled healthcare workers, especially in an environment where demand for home-based care is rising. A rate increase would help address staffing shortages by ensuring workers are compensated fairly, thus improving retention and job satisfaction.



Waitlist numbers were provided by Maxim Healthcare Services. Maxim provides PDN statewide and services 20 clients in the DFW area. Maxim is just one of several hundred PDN providers in Texas. The trends in Maxim's data are representative of a growing challenge among PDN providers across the state.