

# PRIVATE DUTY NURSING PROVIDER DATA SNAPSHOT: WACO-CENTRAL TEXAS



## GROWING DEMAND AND WORKFORCE SHORTAGES

Last year, PALS Home Health faced a significant workforce shortage, leading to **18 declined referrals** for PDN care in the Waco-Central Texas area alone. This highlights the growing demand for services and the strain on PALS' current workforce, with only **45% of referrals** being accepted.

A rate increase would help them to attract and retain the qualified workforce needed to meet this growing demand and reduce the number of families they have to turn away.

## ACCESS TO CARE IS AT RISK

PALS Home Health currently has **11 patients on a waitlist**, with **3 of them (27%) in inpatient care in hospitals**. These patients are waiting to return home for necessary care, but PALS is unable to provide timely services due to staffing shortages.

A rate increase would enable PALS to hire additional staff, reducing wait times and allowing these patients to transition home more quickly, improving their quality of life and reducing hospital costs.

## IMPACT ON PATIENT CARE AND COMMUNITY HEALTH

The current staffing limitations create a situation where patients, particularly those with complex medical needs, are left in hospitals longer than necessary. This not only affects their health and recovery but also puts a strain on local healthcare systems.

By increasing rates, PALS can ensure patients are receiving the care they need in the most appropriate setting, preventing unnecessary hospital stays and improving overall patient outcomes.



## SUSTAINABILITY OF SERVICES

The increasing number of patients needing care combined with the limited workforce is unsustainable without adequate funding. As a result, PALS is unable to continue accepting all referrals, which means many patients in critical need of care are not getting the help they require.

A rate increase would help sustain and expand PALS' services, allowing them to care for more patients, reduce waitlists, and meet the growing demand for PDN care.

## SUSTAINABILITY OF SERVICES

Competitive compensation is crucial to attract and retain skilled healthcare workers, especially in an environment where demand for home-based care is rising. A rate increase would help address staffing shortages by ensuring workers are compensated fairly, thus improving retention and job satisfaction.



*Waitlist numbers were provided by PALS Home Health. PALS provides PDN in Central and West Texas and services 34 clients in the Waco/Central Texas area. PALS is just one of several hundred PDN providers in Texas. The trends in PALS' data are representative of a growing challenge among PDN providers across the state.*